

Unit 18, Chat and conferencing

2A

1. B
2. E
3. C
4. A
5. D

2B

1. It enables workgroups to communicate and exchange ideas and information.
2. A webcam and a conferencing program, for example Netmeeting.
3. Internet Telephony, also known as VoIP.
4. Web chat rooms allow multiple users to join in a conversation. Instant Messaging, however, refers to chatting privately with a person or group of people.
5. With a username and password.

2C

1. Flat-rate
2. Instant messaging IM
3. Buddy list
4. Real-time/ instantly
5. 3-D World
6. Avatar identities

3A

1. True
2. You're shouting
3. Giving out personal or financial information
4. Posting unsolicited advertising messages
5. Read the FAQs (Frequently Asked Questions)
6. Angry responses or offensive comments
7. True

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3C

1. True
2. True
3. False-They **do** help people if they have problems.
4. False- One week is 18 Pounds.
5. True
6. False- you **don't** have to pay long-distance phone rates on the Internet.
7. True

4A

BTW (by the way)

u (you)

2 (to)

IMO (in my opinion)

r (are)

IC (I see)

IOW (in other words)

LOL (laugh out loud)

BTW (by the way)

ASAP (as soon as possible)

TIA (thanks in advance)

BFN (bye for now)

4B

Paulo: BTW, r u free on Saturday?

Emma: Sure – it would b good 2 meet F2F. Shall we go 4 a coffee?

Paulo: Good plan. Café Moka makes the best coffee, IMO.

Emma: It's the closest 2 ur house IOW!

Paulo: LOL! Yes, ur right! But the coffee really is good.

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Emma: Cu at 4?

Paulo: Great. BFN.